Mission Statement

Family Service Association of Northeastern Pennsylvania, a not-for-profit, non-sectarian organization, provides diverse services to children, individuals, seniors, and families, empowering them to achieve their full potential, through building healthier relationships and stronger communities.
Specialized Adolescent Assessment Unit

349 New Referrals

339 Cases Closed

6 Cases Opened with Luzerne County Children and Youth

At Time of Closure 65% Improvement

1 Year in the Program 75% Improvement

9 Months in the Program 75% Improvement

6 Months in the Program 43% Improvement

3 Months in the Program 60% Improvement

Intensive Family Reunification Service

189 Families Referred

118 Engaged Families in IFRS

18 Families Reunified

83 Children reunified with their families

Improvement rates as assessed by the North Carolina Family Assessment Scale
In the past fiscal year ending June 30, 2021, FSA High Risk Youth served 64 youth and their families, with a rate of 94% not re-offending.

At this time, FSA has served 723 youth and their families with a rate of 82.7% not re-offending.
Improvement Rates as assessed by the North Carolina Family Assessment Scale

189 Families Referred
118 Engaged Families in IFRS
18 Families Reunified
83 Children reunified with their families

87% accomplished end of life burial accounts/plans within 9 months of referral

Since 2014, 265 individuals completed the program
Only 24 re-offended through June 30, 2021
90.9% non-recidivism rate

Guardianship

53 Active Cases
60 Served
7 Cases Closed

Children’s Advocacy Center of Susquehanna & Wyoming Counties

31 Medical Exams
57 Forensic Interviews
45 Trauma Counseling Center Clients

Family Finding

Served 446 Children

72 Blended Perspective Meetings
Bring the identified connection network together to discuss the Strengths, Needs, and Biggest Unmet needs of the Child(ren).

593 Kinship connections

210 Kinship placements instead of stranger care.

65 Lifelong Connection Meetings
Having the identified connection network of the child(ren) making a plan on the Biggest Unmet needs of the child/ren, and working together for the healing process of the children.

349 New Referrals
High Risk Youth
Served 64 children at risk for delinquency or dependency.

In the past fiscal year ending June 30, 2021, FSA High Risk Youth served 64 youth and their families, with a rate of 94% not re-offending.

53 Active Cases
60 Served
7 Cases Closed

Blended Perspective Meetings
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Outreach Prevention Program (OPP)

75% Success Rate

12 of 16 Finished OPP Successfully
4 of 16 Closed due to Non-Compliance or Recidivism (Placement, Re-Offending)

Family Group Decision Making:

In the past fiscal year, we provided 164 Conferences in the FGDM model. Of those 164, no families had meetings reconvened to modify their original family plan. 749 Family Supports participated in conferences.

ParentChild+ Program

The goals of the program are improvement in positive parent/child interaction, book handling skills and increased social skills in the child. Over the program’s history, children have had success in these areas; however, the program ended on June 30, 2021 due to a lack of funding.
New Referrals
66 Cases Opened
59
75% Success Rate
ParentChild+ Program
20 Families Seen Visits
Held
Outcomes Report
Fiscal Year 2021
12 of 16 Finished OPP Successfully
4 of 16 Closed due to Non-Compliance or Recidivism (Placement, Re-Offending)
The goals of the program are improvement in positive parent/child interaction, book handling skills and increased social skills in the child. Over the program’s history, children have success in these areas; however, the program ended on June 30, 2021 due to a lack of funding.

Outreach Prevention Program (OPP)
PA 211 NE/Help Line

Question 1. Did you receive new helpful information?
98% Responded Yes
Question 2. Would you use the service again?
99% Responded Yes

Top Need Categories
COVID-19 Immunization Clinics 14.38%
VITA Programs 3.75%
Rent Payment Assistance 2.71%
Food Pantries 1.12%
Vaccine Information 0.88%

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465 Total Calls 104,889
Social Media 10,475
Local Resources 3,423
211 Calls 36,048
211 Needs Addressed 66,896
211 Website Hits 6,327
211 Website Pg. Views 11,424
Text Messages 1,226